

IDENTIFYING INTER – RELATIONSHIPS BETWEEN THE STRATEGIC SECTORS OF THE COMPANY

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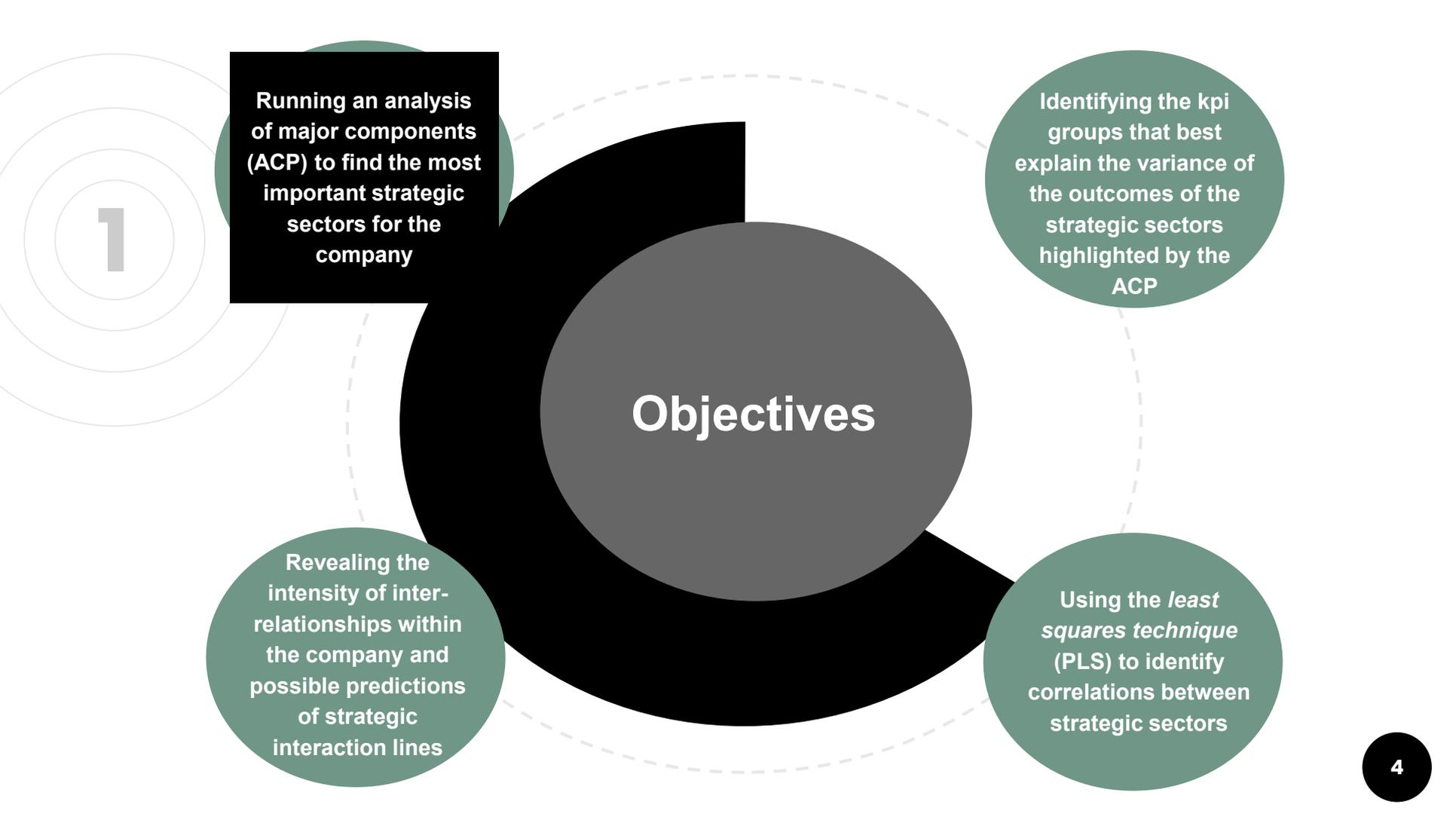
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Objectives of the Research





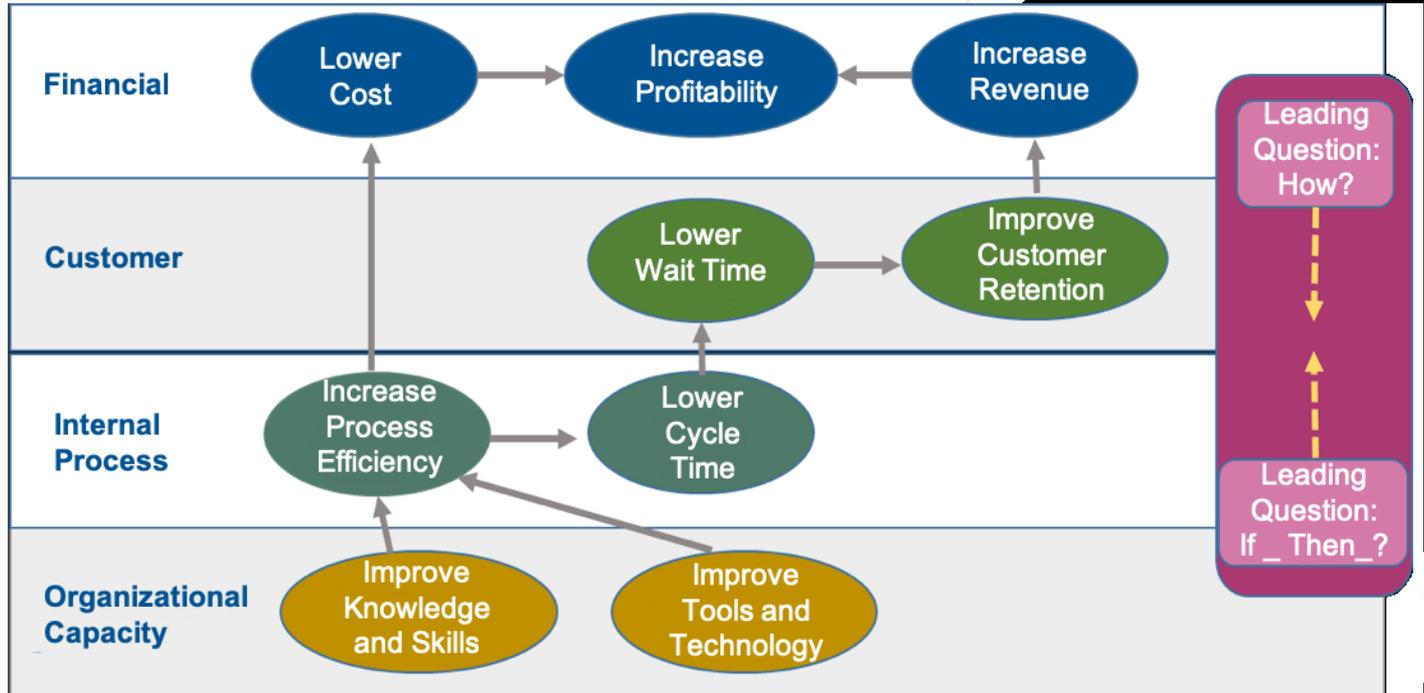
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Literature Review



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- **Balanced Scorecard Analysis (BSC)**, developed by Robert Kaplan and David Norton – an innovative concept of Strategic Management



Source: *The Institute Way: Simplify Strategic Planning & Management with the Balanced Scorecard*, Balanced Scorecard Institute, 2010.



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- BSC exemplifies how value is created for the company and progressively presents the logical link between strategic objectives in the form of a *cause-effect chain*

Limitations of BSC

- *Hanne Norreklit* () states that BSC identifies a logical link between the strategic perspectives under consideration, but does not consider a **causal relationship** between them.
- Because it does not take into account any link between the company and competition, **BSC is not** a representative model of strategic management.
- *Kanji* () states that the model is too abstract and does not provide a clear measurement model and relationships between strategic perspectives are not clearly explained, and causal relationships are not strong enough being relationships of interdependence rather than causal correlations.
- *Malina & Selto* () have determined that the kpi's identified in the BSC model are biased, and not objective



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PLS Method

- Is a useful tool for statistical modeling in general and financial management, management control, etc. and can be obtained good results with low data samples.
- As a result of the less rigorous assumptions underpinning the method, PLS also has the ability to operate with non-normal data (*Smith*).

Limitations of PLS

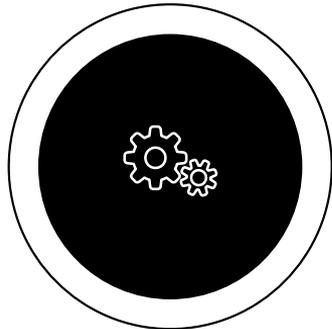
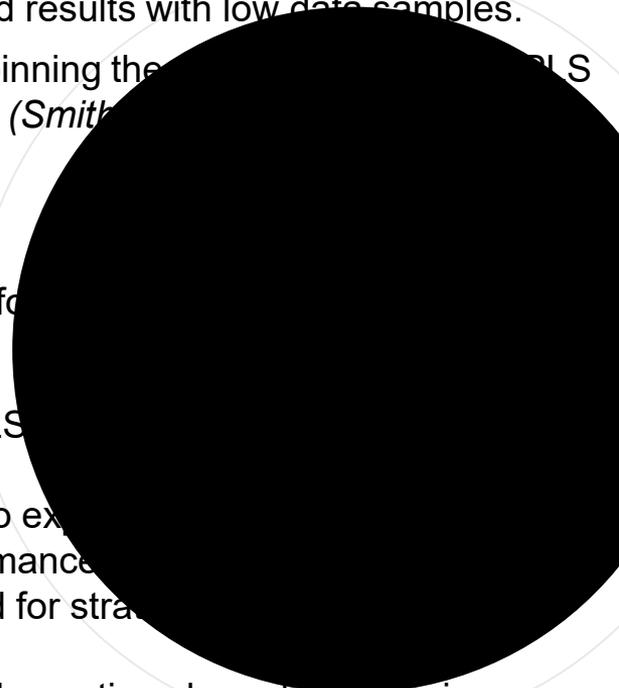
- It is intended to maximize predictive power with little information

but

- *Creamer and Freund* have exceeded these limits of PLS

technique:

- Alternate decision trees have been generated to explain corporate governance variables and business performance
- The most important indicators of the BSC board for strategic company are selected (*Creamer and Freund, 2010*);
- There were also developed models of structural equations based on covariance (*SEM, Joreskog, 1973*) or based on manifest and latent variables for situations where the company's performance is measured by a large number of indicators (*LISREL, Haenlein and Kaplan, 2006*).



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Methodology and Database



General Considerations



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- PLS generalizes and combines features of the main component analysis with multiple regression; it also operates with large (even very large) number of independent variables to make predictions of dependent variables along strategic lines.
- From a large sample of economic, financial, social, etc. variables related to each other, the **Principal Components Analysis (PCA)** selects the most unrelated variables, called **core components**.
- Further, the PLS regression selects latent factors that are explained and accurately by directly observable indicators and their corresponding components.
- To highlight the relevance of the variables available, the **Principal Components Analysis (PCA)** grouped economic, financial, staff, etc. variables into **specific activity sectors**. For each sector, we selected the most economically justified indicators for these choices.
- Finally, the PLS regression generated the cause-to-effect chain between the sectors of activity and the intensity of these inter-relationships.

Methodology

- Identifying inter-relationships between strategic sectors enables company management to hierarchize its activities, and associated with their intensity coefficients, make possible the analysis of changing the various company performance
- As a tool for identifying the relationships and interactions variables we used a software developed by *Prof. Bern Stancu* and *Dr. Christophe Jeannette* of Geneva University

Database

- Historical data was collected from the records available in the annual reports
- we standardized the data on the basis of deviations from the average and standard deviation.
- Based on 31 economic and financial indicators with an annual frequency, we identified four strategic sectors (axes):
 1. **Profitability** (PROFITAB);
 2. **Productivity and Research** (PROD & RES);
 3. **Capital and results** (CAP & RES);
 4. **Personnel** (PERSONEL).

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PCA and PLS Results

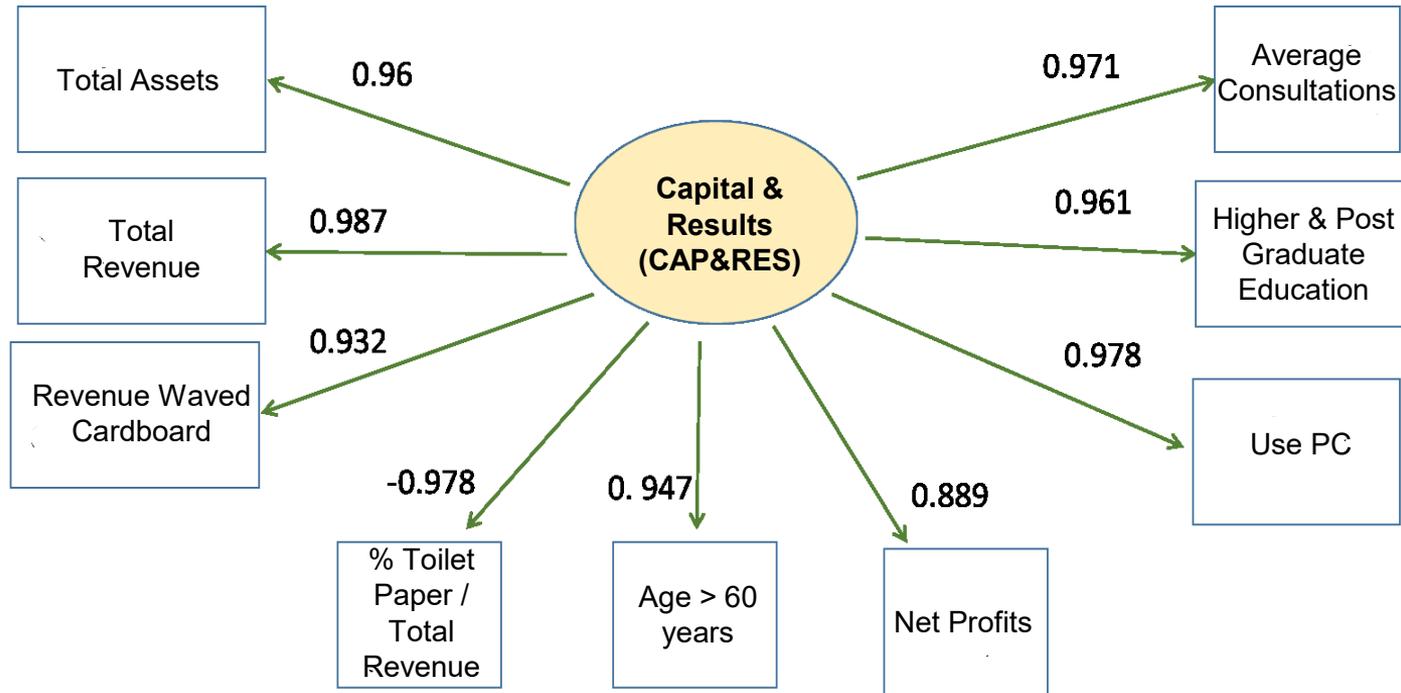


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- Strategic Sectors represent the most relevant activities of the company.
- For their correct definition, it is necessary to remove those variables that would not sufficiently explain the definition of the axis, variables that have approximate values, and those that would not fit well in the definition of the axis.
- For example, the CAPITAL AND RESULTS sector has a very good reflection (coefficients between 0.9 and 0.7) of the variability of the six explanatory indicators, as shown in the following figure:



The coefficients of variability of the 9 explanatory indicators of Capital and Results sector



Source: Own processing of statistical data with the Geneva University software "Optimal PLS"



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Interpretation (1):

- The performance of the CAPITAL AND RESULTS sector is mainly explained by the Turnover, Total Assets and Quality of Personnel Training;
- The result of these close inter-relationships is that the increase in sales (and as a result, an increase in the fixed and current assets (and as a result, an increase in sales), for example, will have a positive influence on CAPITAL AND RESULTS;
- The cause - effect relationships between these inter-relationships and the analyzed sector, on the other hand, highly influence CAPITAL AND RESULTS;
- Similar considerations can be performed to inter-relationships in the other sectors: PROFITABILITY, PRODUCTIVITY and RESEARCH, as well as PERSONNEL.

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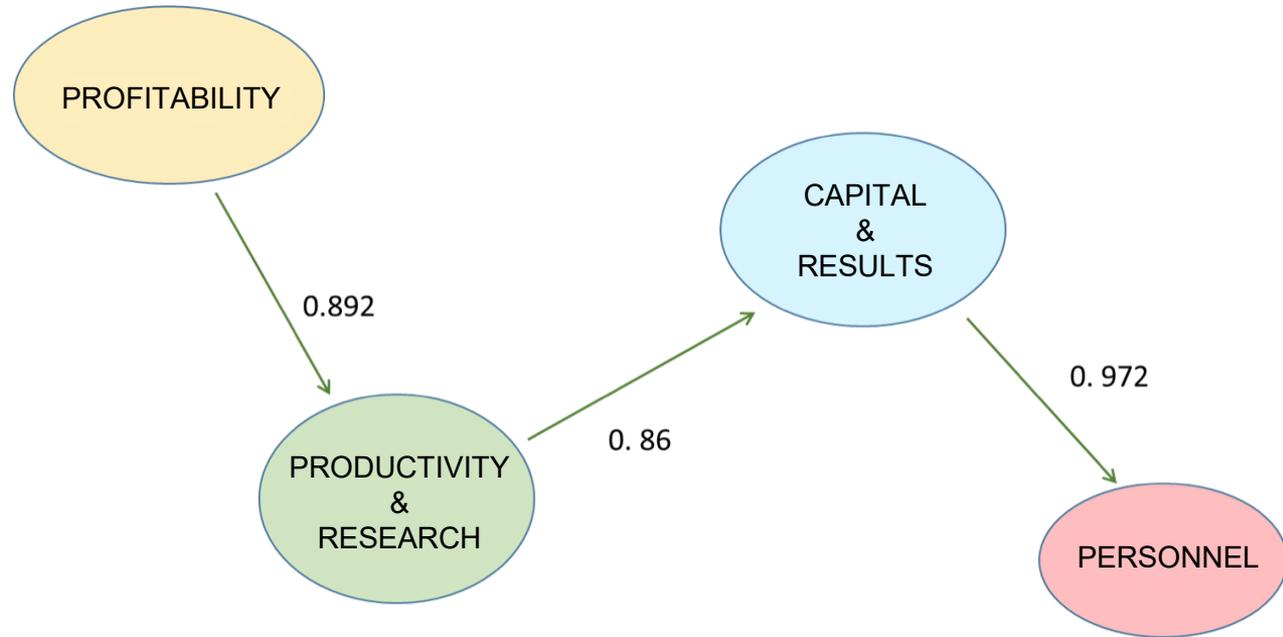
Interpretation (2):

- The cause – effect Assets vs. Capital & Results relationship is industry-specific - capital-intensive - and successful companies are able to invest in performing assets with increased efficiency and productivity over time, implicitly lower investment costs and fixed costs per unit produced.
- Regarding the intense negative correlation of -0.7 between Assets / Total Revenue it is also confirmed by the fact that the company to find the best alternative (de-investing in assets) for this line of production, the only one with significant

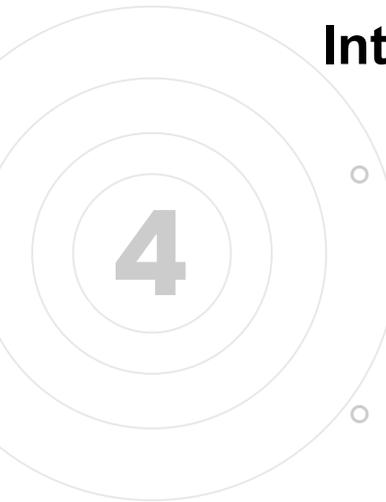
The cause-effect inter-relationships are identified and finalized by the PLS regression and are not predetermined. The model of this PLS regression has been identified as being **statistically stable**, the most stable among all interaction models (validated by the **Bootstrap technique**). The most relevant results of this PLS model are inter-relationships between sectors - possible cause-effect links between them, as presented by the further diagram:

Possible causal links between the sectors of the company

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Source: Own processing of statistical data with the Geneva University software "Optimal PLS"

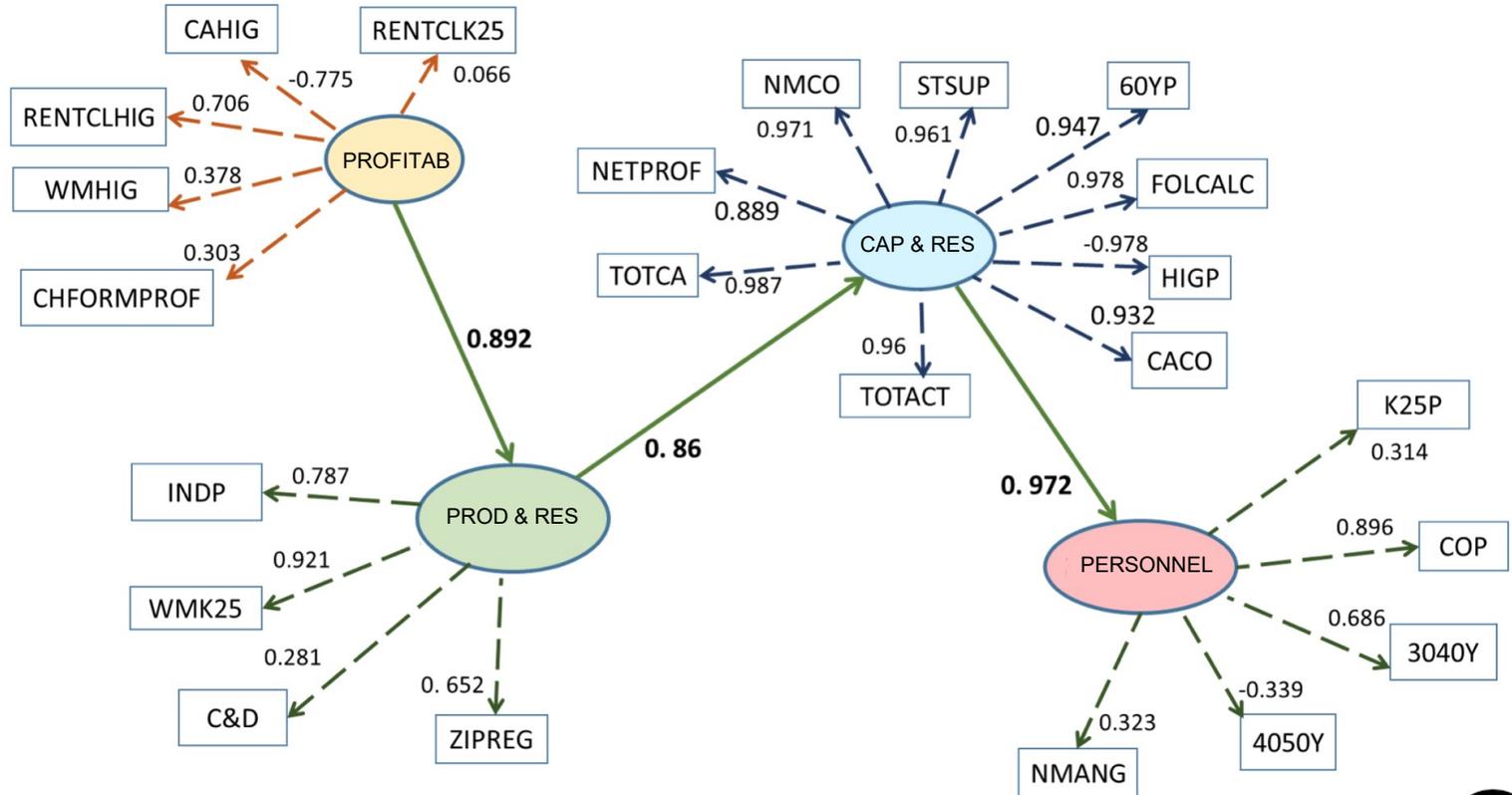


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Interpretation:

- PROFITABILITY has a significant impact (0.892) on PRODUCTION AND RESEARCH (0.86), with a further effect on CAPITAL ASSETS AND TRAINING which in turn have a strong effect (0.972) on PERSONNEL.
- Our research highlights the relevant strategic indicators that influence the strategy pursued by the company's management. The company's capital in performing assets and training has a significant effect on the Turnover indicator as well as the Profitability indicator.
- The intensity of the cause and effect connections in the model provides a better understanding of the company's trend. It also suggests actions to be taken by the management to update, correct and anticipate the company's strategy with the help of selected sectorial indicators.

The diagram of axle interrelations in detail, as well as the explanatory power of each sector with the meaningful variables



Source: Own processing of statistical data with the Geneva University software "Optimal PLS"

Glossary

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<i>1 = Profitability (PROFITAB)</i>	<i>2 = Productivity & Research (PROD&RES)</i>	<i>3 = Capital & Results (CAP&RES)</i>	<i>4 = Personnel (PERSONNEL)</i>
<i>Rentab/client K25 (RENTCLK25)</i>	<i>Productiv. index (INDP)</i>	<i>Total Assets (TOTACT)</i>	<i>Ave...</i>
<i>Rentab/client HIG (RENTCLHIG)</i>	<i>W K25 (t/h) (WMK25)</i>	<i>Total Turnover (TOTCA)</i>	
<i>CA HIG (CAHIG)</i>	<i>C&D (C&D)</i>	<i>CA CO (CACO)</i>	
<i>Ch form prof. (CHFORMPROF)</i>	<i>Days Prof. Prep. (ZIPREG)</i>	<i>% HIG (HIGP)</i>	
<i>W MHIG (t/h) (WMHIG)</i>		<i>Net Profits (NETP)</i>	
		<i>Ave. No. of consult.</i>	
		<i>Higher & Postgrad (STSUP)</i>	
		<i>Use PC (FOLCA)</i>	
		<i>> 60 years (60YP)</i>	

- The statistical validation of the model reveals high values on the *consistency* (exception, axis 1) of the *model's reliability* (exception, axis 2) of the *extracted variance* (exception, axis 3) and the *determination coefficient* R^2 (with values of 0,889, 0,611 and 0,503 respectively).
- The explanation of the cause-effect link between axes 1, 5 and 2 is shown further:

Statistical validation of the PLS² model application

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>0.6

>0.5

>0.67 strong
>0.33 moderate
>0.19 weak

Sectors	Composite Reliability	Medium variable extracted	Determination Coefficient R ²	Redundancy Index
PROFITAB	0.111	0.268	-	0.343
PROD&RES	0.775	0.493	0.796	0.600
PROD&RES	0.983	0.915	0.740	0.897
CAP&RES	0.509	0.318	0.945	0.454

Source: Own processing of statistical data with the Geneva University software "Optimal PLS"

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CONCLUSION



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Determining the right strategic sectors is essential for gaining added value, as well as efficient resource management, risk control and success in competition.

If the purpose of the study is the **performance strategy**, it is necessary for the variables to explain the sector well.

The correct determination of the sectors is determined by the collection of indicators, resource management, risk control, competition success

The increased relevance of performance indicators gives more weight to the model. Further, the PLS regression selects latent factors that are explained most accurately by directly observable indicators and measured by indicators.

The intensity of the cause-effect inter-relationships in the model helps in the understanding of the company's trend. We have thus identified the sectors in which each indicator is captured by the strategic sector it is part of. It allows the company to update, correct and anticipate the company strategy using indicators.

PLS addresses the synthesis of strategic performance by identifying causal relationships between variables and sectors on one hand, and between sectors (in a hierarchy), on the other. This approach allows understanding the causal chain of strategic performance. **The PLS approach could give the company a real advantage in economic competition.**



Thank You !

Any questions?